Matheus Alves Gomes

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Summary

Hi, I'm Matheus! I'm a Platform Engineer and SRE from Brazil, now living in Germany, with over 15 years of building and looking after infrastructure and a DevOps mindset at heart. I specialize in resilient platforms, automation and observability across public and private clouds, and lately in bringing AI into day-to-day operations and helping teams adopt it.

I describe myself as a technology enthusiast and a creative thinker, yet a disciplined engineer. I'm curious by nature, I enjoy sharing what I learn, and I like finishing things properly: tested, documented, and calm when something breaks. Today I'm an SRE at Ververica, the original creators of Apache Flink; before that, I spent 5+ years at Ubisoft helping system administrators fall in love with Git, automation and infrastructure as code.

Skills

Cloud:	AWS, Azure, GCP
Platform:	Kubernetes, Terraform, Ansible, Argo CD, Harbor, GitLab CI/CD, Docker, Linux, VMware
Observability:	Prometheus, Grafana, VictoriaMetrics, OpenTelemetry, ELK
AI & Code:	AI agents in production, AI advocacy & adoption, Python, Go, Bash
Languages:	Portuguese (native), English, French, Spanish, German (learning)

Work Experience

Sep 2025–Current (1 year)

Site Reliability Engineer at **Ververica**, Germany (Remote)

AWS · Azure · GCP · Kubernetes · Terraform · AI Agents

Part of the team keeping Ververica's global, business-critical infrastructure running across AWS, Azure and GCP, where reliability is not optional.

- **Disaster recovery:** designed and released to production a multi-layer DR strategy (AZ and regional failures) for the control plane and the container registry, with regional recovery in under 4 hours. Cross-region replication, automated DNS failover, a pilot-light DR EKS cluster managed by Argo CD, and a single config source that keeps primary and DR in sync.
- Ran DR drills and a live, company-wide failover demonstration; wrote failover and failback runbooks, automated audit reports, and a PR check that flags any change breaking DR replication.
- **Internal application platform:** designed and built from scratch a self-service platform where any team can ship internal tools behind company sign-in: EKS with Karpenter on Spot, zero-trust networking, automatic DNS and TLS, GitOps deploys, and per-app cost showback.
- **AI for operations:** designed, built and shipped an autonomous incident-investigation agent, now in production. It joins incident channels as soon as an incident is opened, investigates on its own, and learns from source code and past incidents. Advocate for AI adoption across teams; hosted a company-wide session on agent harness concepts.

Apr 2020–Aug 2025 (5 years 5 months)

Infrastructure Engineer / DevOps at **Ubisoft Int.**, France (Remote)

Gitlab CI/CD · Terraform · Vault · Docker · VMware · KubeVirt · Kubernetes

• Led system administrators into DevOps practices with hands-on guidance in Git, infrastructure as code, GitLab CI/CD, Ansible, Docker and Terraform, building an automation-driven culture and modernizing legacy projects.
• Designed and deployed observability infrastructure as code across three regions (NCSA, EMEA, APAC), and defined SLIs, SLOs and SLAs for internal teams from Prometheus, VictoriaMetrics and ELK telemetry.

Mar 2019–Feb 2020 (1 year)

Innovation Advisor at **Lanum - Business Analytics**, Brazil (Hybrid)

PowerBI PostgreSQL Bash Python Analytics Git GCP

• Drove the adoption of new technologies at Lanum, improving operational efficiency for the company and its customers.
• Turned raw data into actionable insights, enabling data-driven, fact-based business decisions.

Jan 2017–Feb 2019 (2 years 2 months)

Infrastructure Specialist at **Consultant**, Brazil (Self-Employed)

VMware PowerShell Bash Ansible Grafana InfluxDB

• Collaborated with startups and small to medium-sized businesses to troubleshoot issues and deliver customized solutions for virtualization and cloud management.
• Specialized in automation, scripting and infrastructure management using tools such as Ansible, Python, and PowerShell.
• Improved infrastructure reliability by creating custom orchestration and reports customized to each client's specific business needs.

Nov 2009–Apr 2016 (6 years 6 months)

Infrastructure Engineer at **IT-One Business & Tech.** , Brazil (On-Site)

VMware PowerShell Storage DataProtection Dell Cisco

Post-sales design, implementation and support of VMware virtualization, storage arrays, SAN, networking, security, backup and cloud solutions, delivering data-center architectures from inception to delivery.

Jan 2009–Oct 2009 (10months)

Support Analyst - Internship at **Prodabel**, Brazil (On-Site)

Windows Linux Helpdesk Support

• Provided direct support to city hall end users and corporate associates, resolving issues with desktops, SO's, printers, peripherals and general help-desk stuff.
• Implemented technical improvements within the support sector to improve speed and general satisfaction of clients.

Education

2014–2017

Computer Networks at **Centro Universitário UNA**, Brazil

Higher Education

2007–2010

Computer Software Development at **Polimig**, Brazil

Technical Education